



Merchandise Return Form

ALL ITEMS MUST BE RETURNED TO:

6645 W Badura Ave, Ste 140
Las Vegas, NV 89118

www.FitnessProDirect.com
info@fitnessprodirect.com

PLEASE READ OUR RETURN & EXCHANGE POLICY AT THE BOTTOM OF THIS 2 PAGE FORM.
PLEASE SIGN AND RETURN ALL PAGES, STATING THAT YOU HAVE READ AND UNDERSTOOD ALL
TERMS AND CONDITIONS.

CUSTOMER NAME & ADDRESS		Contact info@fitnessprodirect.com <i>We will email you your Return Authorization Number</i>				
NAME: ADDRESS:		RETURN AUTHORIZATION NUMBER: _____				
CITY: STATE: ZIP: COUNTRY:		Please place this number on the front of your package				
PHONE: Email:		ORDER Number: _____				
SPECIAL INSTRUCTIONS: ALL ORDERS MUST BE RETURNED IN NEW CONDITION WITHIN 7 DAYS OF RECEIPT.		ORDER DATE: TODAY'S DATE:				
MERCHANDISE I AM RETURNING:						
Style #	Description	Size	Color	Quantity	Unit Price	Total
EXCHANGE FOR:						
					Subtotal	
					Refund Amount	
SIGN HERE:				DATE:		

All items, except Damaged Box shoes, may be returned for a refund or exchange, within 7 days from the date that the merchandise was delivered to you. You must notify us by [e-mail](mailto:info@fitnessprodirect.com) within 2 days of receiving your order if you wish to return any merchandise for a refund or exchange. Shipping fees will **NOT** be refunded. All shipping fees for exchanges will be charged to the original card used for purchase. We will then email you a Return Authorization Number (RA#), which is mandatory for all returns, this pre-filled form and the "Return Shipping Address". Upon receiving your returned merchandise, FitnessProDirect.com will refund the amount you paid for the returned merchandise, less shipping charges.

Refund & Exchange Policy Guidelines:

- Returned merchandise must be in New, Unwashed and Unused Condition, and in the same original packaging (if any). We will Not Accept Returns of merchandise with obvious signs of use, or if the merchandise is damaged while in your possession.
- We will refuse unauthorized returns. FitnessProDirect.com will refuse your returned package, and returned to you at your expense, if you do not email us within 2 days of receiving your order for a Return Authorization Number (RA#) and for the correct "Return Shipping Address" that we will furnish you with via email. In order for us to accept the package, the correct RA# must be legible on the front of the package, and you must have a postmarked date on your package that is within 7 days from when we issue you a RA#.
- Shipping charges for returns will be at the customer's expense, unless we have shipped the wrong item to you in error.
- FitnessProDirect.com will not be responsible if the merchandise you ship back to us is lost in the mail. We strongly recommend that you use UPS, with a tracking number or delivery confirmation, as we cannot be responsible for items lost in the mail.
- FitnessProDirect.com will not be held responsible under any circumstances for delays in delivery of your purchased merchandise and any associated damages, due to delays in carrier delivery, due to events beyond its reasonable control, including without limitation, acts of God or public enemy, floods, fire, civil disobedience, lockouts, strikes, freight embargoes and acts of federal, state or local government.
- All authorized returns that meet FitnessProDirect.com's Refund and Exchange Policy set forth above will result in either a refund to the credit card used for the original purchase or an exchange will be issued.

Returned Item Descriptions

Clothing and Shoes: Returns must be made within 7 days of receipt. All returned items must not be worn or laundered. Original tags must remain on the merchandise for full refund. Shipping fees for returned and exchanged items will be at the cost of the customer. A full refund will be made immediately if these conditions have been met. Please include a copy of your invoice or order number with each return or exchange. Please notify our returns department at info@fitnessprodirect.com.

Supplements and Tanning Products: All supplements must be returned unused with its original seal within 7 days of receipt. Items that have been opened will not be issued a refund and will not be accepted by FitnessProDirect.com.

Jewelry: Items can be returned at any time. All items must have the original tags attached and must not be worn.

DVDs and CDs: NO refunds or exchanges at any time.